

Civility and Respect: Why it's Important

Presence

Absence



Increases job satisfaction and feelings of fairness

Increases emotional exhaustion, health problems, job withdrawal and conflict

Improves morale and teamwork

Increases potential for labour-management conflict

Increases opportunities for personal development and problem solving

Increases risk of bullying

Lowers level of sick leave and turnover

Increases risk for depression, burnout, anxiety and aggression

Increases positive client and customer interactions

May lead to legal risks for workplace parties

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WORKERS' COMPENSATION BOARD OF NOVA SCOTIA